

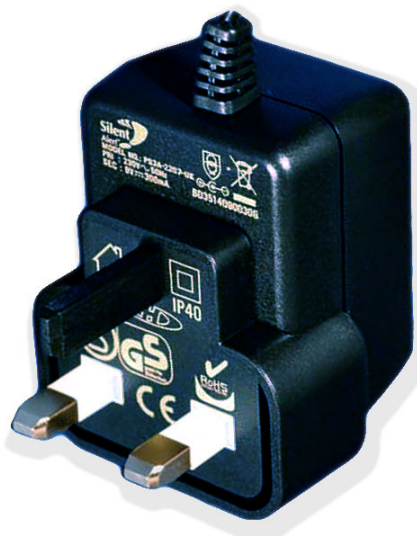
## Care Call Technical Update

### Power Supply Compatibility

As part of our ongoing programme of product improvement we introduced a smaller Power Supply. Not only is the unit lighter and more compact, it is also clearly marked with our logo to help to identify it as part of our system.

The Power Supply can be used with all Universal Monitor and Alarm Clock or Trickle chargers produced after the 25th August 2009.

All our products are marked with batch codes, which represent the date of production. Batch Codes can be found on a silver label that also details the part number.



### Current Power Supply (marked Silent-Alert PS3A-2207-EU)

This Power Supply can be used with all Silent Alert Monitors and Alarm Clock or Trickle Chargers produced after the 25th August 2009.

If this Power Supply is used on Alarm Clock or Trickle Chargers produced before 25th August 2009 it can cause the Pillow Pad to run constantly and may damage the Pager battery.

### Old Power Supply (marked Clairtonic)

This Power Supply can be used with all Silent Alert Universal Monitors & Alarm Clock or Trickle Chargers.

